

North Carolina Medicaid Special Bulletin

An Information Service of the
Division of Medical Assistance

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February 2017

**Attention:
All Providers**

**Claim Edit for
Rendering Provider Service Location**

Rendering providers are no longer required to list the addresses of all their service locations under their individual provider records in NCTracks.

This claim edit is currently set to “pay and report” to alert providers to update the rendering provider location on the provider record. The edit was scheduled to be changed to “pend” on May 1, 2017; **that change will not be implemented.**

Further, **effective March 5, 2017**, providers **will no longer receive** this Informational (pay and report) Edit 04528 RENDERING PROVIDER LOCATION CODE SET BASED ON TAXONOMY on the Explanation of Benefits (EOB) 04528 on the Remittance Advice (RA).

EOB 04528:

UNABLE TO DETERMINE RENDERING PROVIDER LOCATION CODE BASED ON THE SUBMITTED ADDRESS. LOCATION CODE HAS BEEN SET BASED ON THE RENDERING PROVIDER TAXONOMY ONLY. CONTACT THE RENDERING PROVIDER AND ASK THEM TO COMPLETE A MANAGED CHANGE REQUEST ADDING THE SERVICE FACILITY ON THIS CLAIM AS AN ACTIVE SERVICE LOCATION

Note: No changes to existing “pend” edits are scheduled. Claims with invalid billing or attending provider locations will continue to pend. Providers with questions can contact the CSRA Call Center at 1-800-688-6696 (phone), 1-855-710-1965 (fax), or NCTracksProvider@nctracks.com (email).

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